Voyager

Interactive Setup & Support Guide

Version 1.6

Start Setup

Main Menu

1. <u>Before You Start</u>

2. <u>Charging Tip</u>

3. <u>Connect Headphones</u>

4. <u>Adjust Volume</u>

5. <u>Advanced Features</u>

6. <u>Recommend Use With</u>

7. <u>Troubleshooting</u>

8. <u>Register Your Product</u>

9. <u>Live Agent Help</u>

10. <u>Rate This Guide</u>

11. <u>Advocate for Us</u>

Next

⚠ 1. Before You Start

- Work with all Bluetooth headphones & earbuds
- Use aptX Adaptive headphones to reduce latency
- No dual-link — get *Relay* or *SoundJet R1* for two headphones
- Support Auracast-enabled hearing aids

Next

2. Charging Tip

Charging takes ~3 hrs.

⚠️ Please unplug when full — leaving it plugged in too long may prevent it from turning on.

If that happens: Unplug → Replug → Charge again for 2–3 hrs.

▢ Fix on the way!

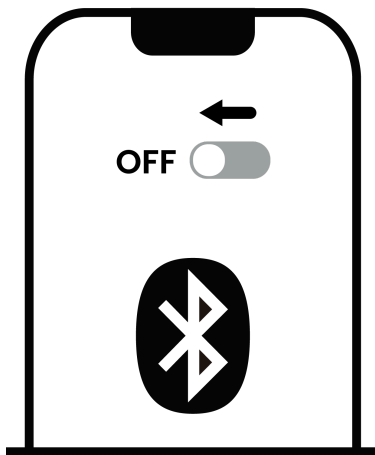A firmware update will make overcharging safe – rolling out by July 10.

Next

3. Connect Headphones

3.1 Disable Phone Bluetooth

To avoid auto-reconnect, turn off Bluetooth on connected devices (e.g. phones).

OFF

Next

3. Connect Headphones

3.2 Headphone Pairing

Not sure how? Select your brand.

AirPods (Pro)	AirPods Max	*BOSE*
beats	SONY	SAMSUNG
JBL	ᴥ Avantree®	Other/ Speaker

Ready to Pair

3. Connect Headphones

3.3 Put Voyager Into Pairing Mode

Slide power switch to **ON**. Screen shows **Searching**.

If not, press & hold ⃞ for 2s.

Next

3. Connect Headphones

3.4 Select and Connect

1⃞ Use + & - to select your device.

2⃞ Press ⌐ once to connect.

3⃞ Play video or music: You'll hear
   audio playing through headphones.
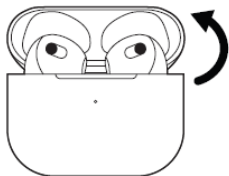

Next

3. Connect Headphones

3.5 Reconnect Tips:

- Turn off phone Bluetooth to avoid interference.
- Auto-connect to last device after powering on.
- If not, find last device and click ⊐ once to reconnect.
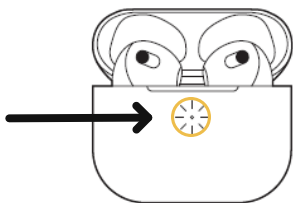- Still not working? Re-pair manually.

Next

3. Connect Headphones

3.2 AirPods & AirPods Pro

1▢ Open the lid
(AirPods must
be in case).

2▢ Press & hold the setup button
on the back for about **5s**.
LED blinks **white** → Ready to pair.

Note: For **AirPods 4**, double-tap the
front of AirPods case.

Next

3. Connect Headphones

3.2 AirPods Max

Press & hold the right noise control button for **5s**.
LED on the bottom blinks **white**.
→ Ready to pair.

Next

3. Connect Headphones

3.2 Bose QC Ultra

1️⃣ Turn on your headphones.

2️⃣ Press & hold power button.
   LED blinks blue → Ready to pair.
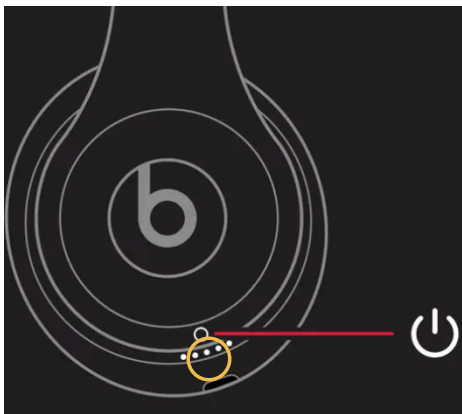

See other models ↗

Next

3. Connect Headphones

3.2 Beats Studio Pro

1⬚ Turn on your headphones.

2⬚ Press & hold the system button on
the right earcup.
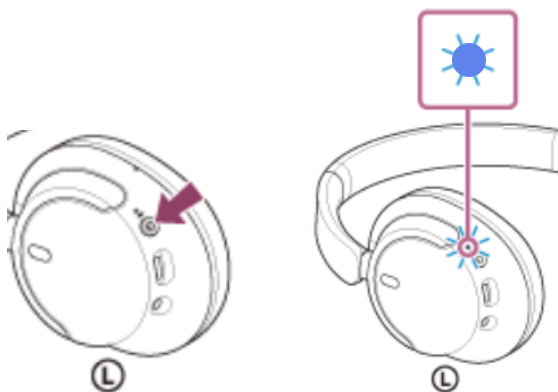LED **blinks** → Ready to pair.

See other models ↗

Next

3. Connect Headphones

3.2 Sony WH-1000XM6

Press & hold ✳ for **5s**.

LED blinks blue → Ready to pair.

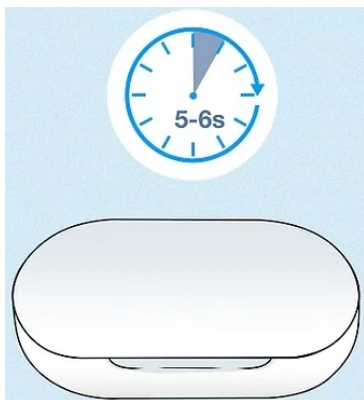See other models ↗

Next

3. Connect Headphones

3.2 Samsung Galaxy Buds

1️⃣ With earbuds in the case, close the lid and wait 5-6s.

**2️⃣ Open the case, they'll auto-enter pairing mode → Ready to pair.

Next

3. Connect Headphones

3.2 JBL Live Headphones

1⃞ Turn on your headphones.

2⃞ Press & hold power button.
LED blinks blue → Ready to pair.

L   R

See other models ↗

Next

3. Connect Headphones

3.2 Avantree Audition 3

1⃞ Switch ON/OFF to Power.

2⃞ Hold ON/OFF to **Pair** for 3s. LED
   blinks red & blue → Ready to pair.

See other models ↗

Next

3. Connect Headphones

3.2 Other/Speaker

- Visit your headphone or speaker brand's support site
- Or Google "put [your headphone/speaker brand] in pairing mode"

🔍 put [your headphone/speaker brand] in pairing mode

Next

⚠ Warning

↗ You're about to leave this setup guide and visit an external link.

⊠ To come back here again, please **use your browser's "back" button** or re-scan the QR code on your device.
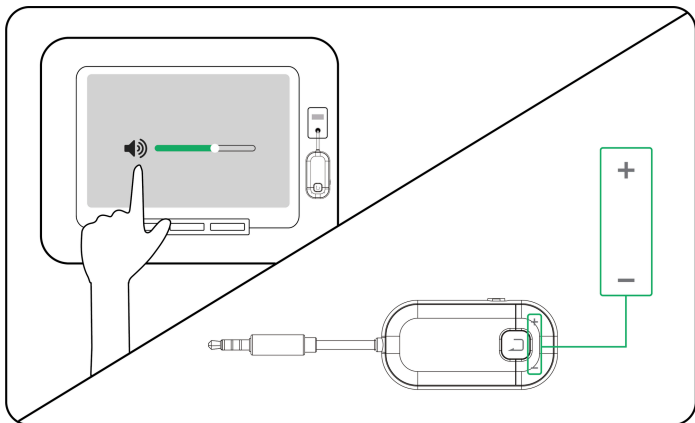
Proceed ↗

4. Adjust Volume

1️⃣ Set the source device volume first.

2️⃣ Fine-tune using the **+** & **−** on Voyager.

Tip: Don't forget to check the source device volume!

Next

5. Advanced Features

5.1 Auracast Transmitter

1️⃣ Slide to

2️⃣ Use your Auracast-enabled device (headphones, hearing aids, etc.)

Search for **Avantree Voyager** and connect.

Note:

- Do a *DFU update* before using with hearing aids.

- For compatible devices, see *Auracast-enabled list*

Next

5. Advanced Features

5.2 Reset

Press & hold **+** & **−** for 7s until you see Avantree logo.

This will clear previous pairing history and enter pairing mode.

Next

5. Advanced Features

5.3 Firmware Update

1⃣ Download *Avantree Updater* and install it on your PC.

2⃣ Open the app.

3⃣ Connect your device via USB-C.

4⃣ Follow on-screen steps to update.

Note: Keep the device connected during the update.

Next

6. Recommend Use With

These Auracast-compatible devices
work great with your Voyager:

Infinity

ShareCast Solo

AS70P

Next

7. Troubleshooting

- **Cannot Pair?**
  95% of issues are due to headphones not in pairing mode.

- **AirPods Disconnect?**
  Turn off iPhone Bluetooth to avoid interference.

- **Dual Link Not working?**
  Get *Relay* or *SoundJet R1* instead. Voyager doesn't support dual link.

- **Audio Delay?**
  Use headphones with aptX Adaptive codec for best results.

More Troubleshooting & FAQs ↗

Next

8. Register Your Product

Register now to:

1. Get notified of *firmware updates*.

2. Extend warranty from 12 to 24 months - FREE.

3. Enjoy priority service support.

☒ Register Here ↗

You're Ready

9. Live Agent Help

We'll respond within **1 business day**

Quick support options:

☒ Email: support@avantree.com

☒ Schedule callback ↗

☒ Submit a ticket ↗

☒ Live chat ↗

10. Rate This Guide

Thanks for choosing Voyager!

We hope this guide helped you get started.

Your quick rating helps us improve:

☹️	😐	🙂

11. Advocate for Us

We've supported hearing-impaired customers for **20+** years.

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☒ Amazon AU