Relay

Interactive
Setup Guide

Version 1.4

Buttons & Indicators
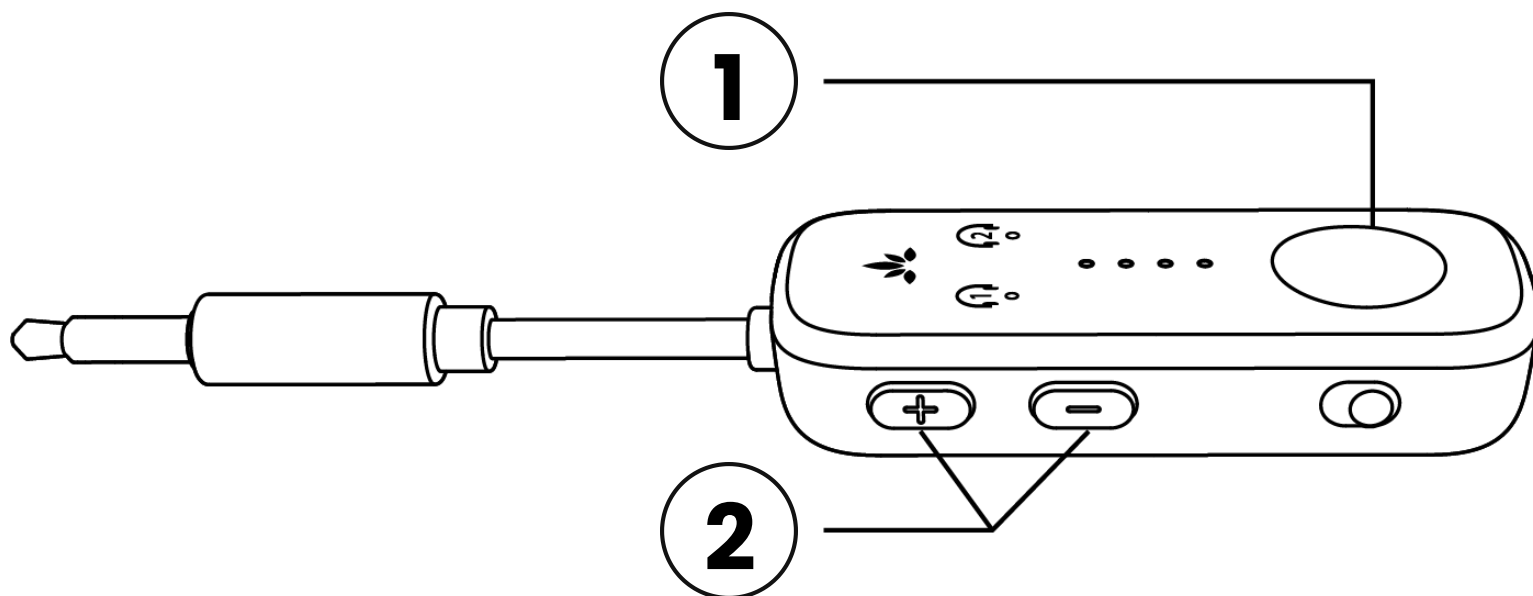
Initial Setup

Key Functions

(1) MFB Button
- **Pair:** Hold 2s → LED flashes 🔴 🔵
- **Connected:** LED solid 🔵

(2) Volume + & − Buttons
- **Reset:** Hold both for 6s → LED solid 🔴 🔵 for 3s

Visit website for Button & LED details

Start setup

Set up before flight

⚠ We suggest setting up **before** your flight to ensure everything works smoothly.

Continue
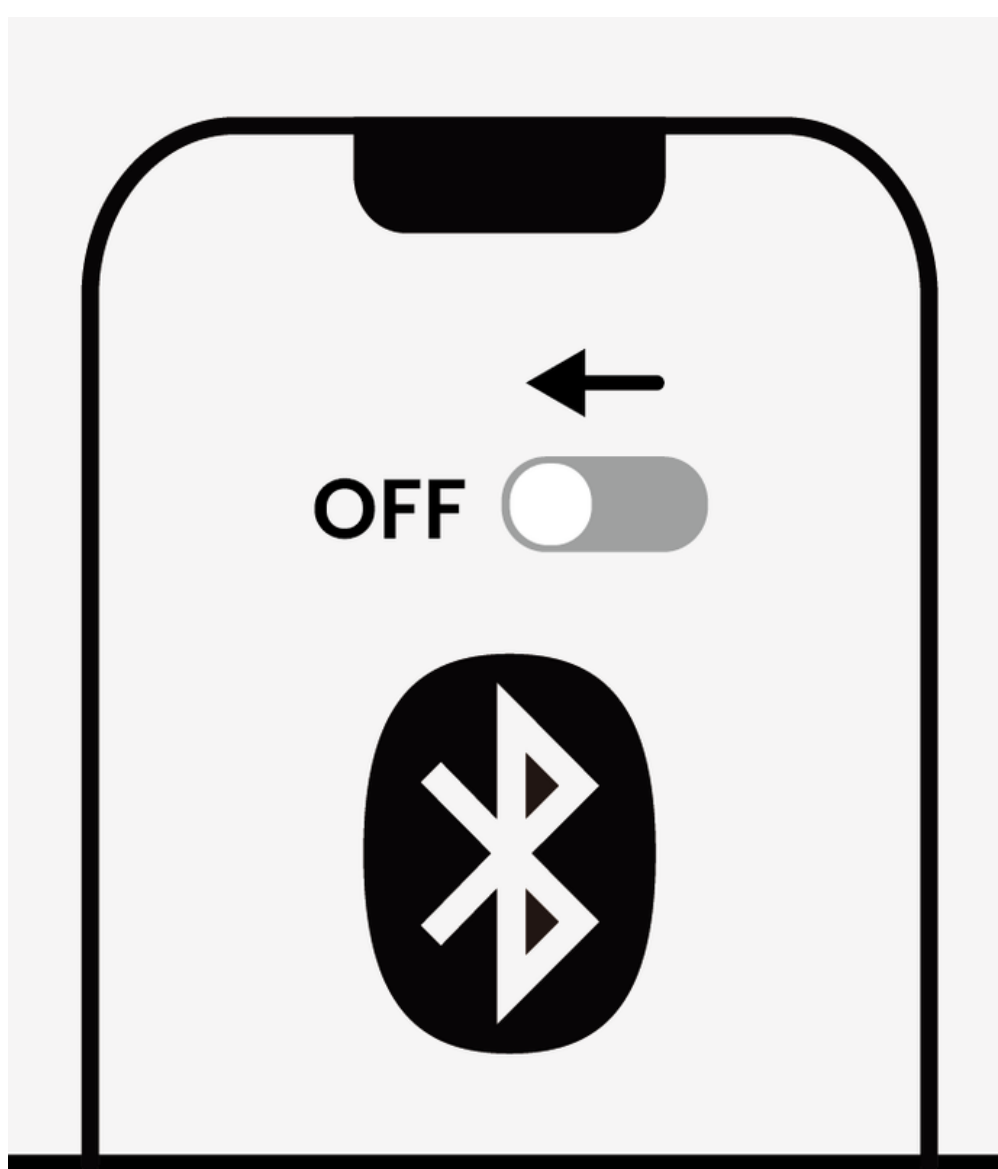
Turn Bluetooth OFF on nearby devices

Your headphones might connect to other devices 📱 🖥️.

Turn Bluetooth **off** on nearby devices for each use.

Continue

Select your device

⚠ 95% of connection failures were due to headphones not in pairing mode. Be sure to follow the steps.

AirPods (Pro)

AirPods Max

Bose

Beats

Sony

Samsung

JBL

Other

Turn the Relay on

↔️ Slide the power switch to "**ON**" – the **LED** will light up 🔆.

Continue

Is the Relay in pairing mode?

Is the 🎧 LED flashing **red** & **blue** 🔴 🔵

Yes
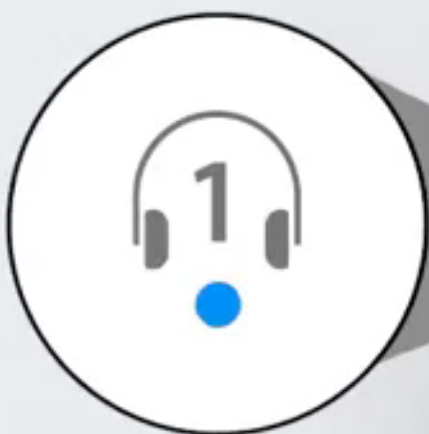
No

Put the Relay in pairing mode manually

⏳ Press & hold the MFB for **5** seconds until the LED flashes red & blue 🔴 🔵.
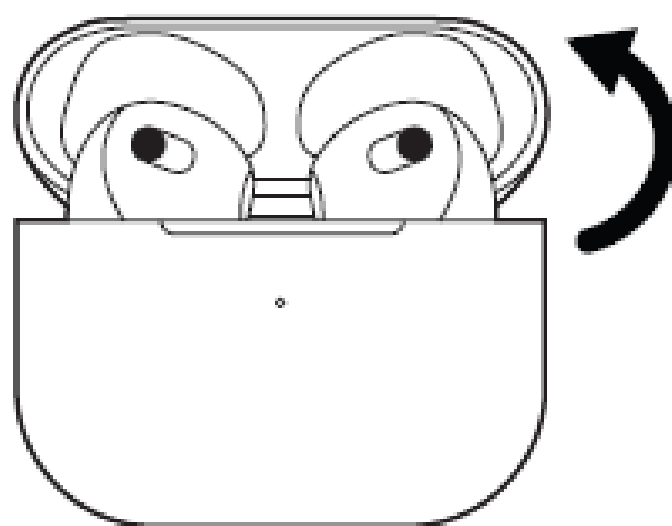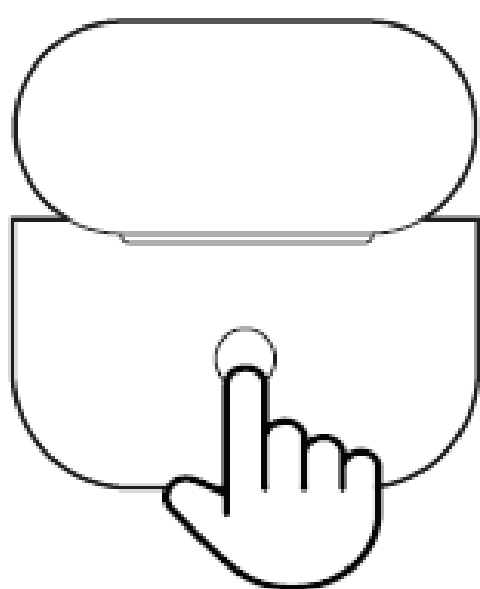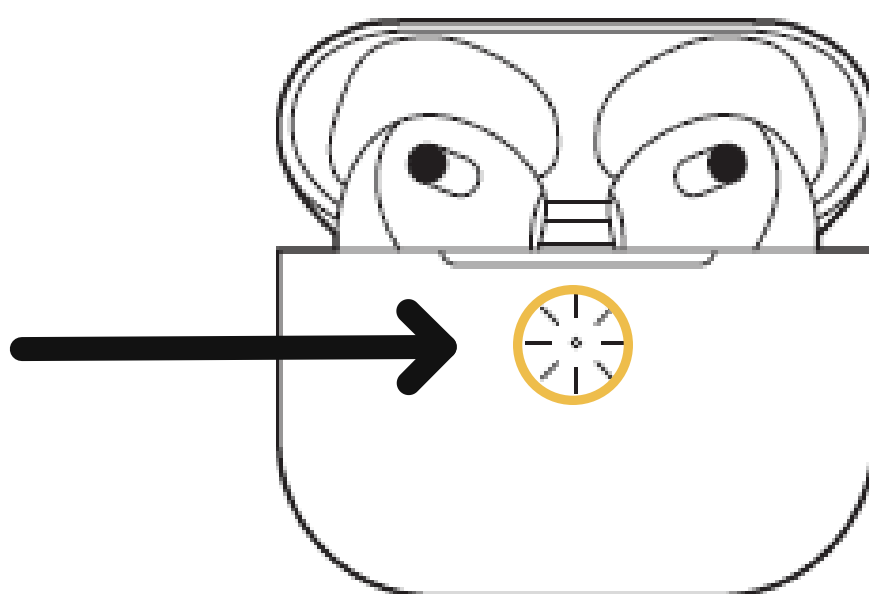

Continue

AirPods Pairing Guide

1. Open the lid (AirPods in the case).

2. Press & hold the button on the back of the case until the front LED flashes **white**.

3 sec

Continue

Not sure how

AirPods Max Pairing Guide

Press & hold the noise control button (on the right ear cup) until the LED on the bottom flashes **white**.

Digital Crown

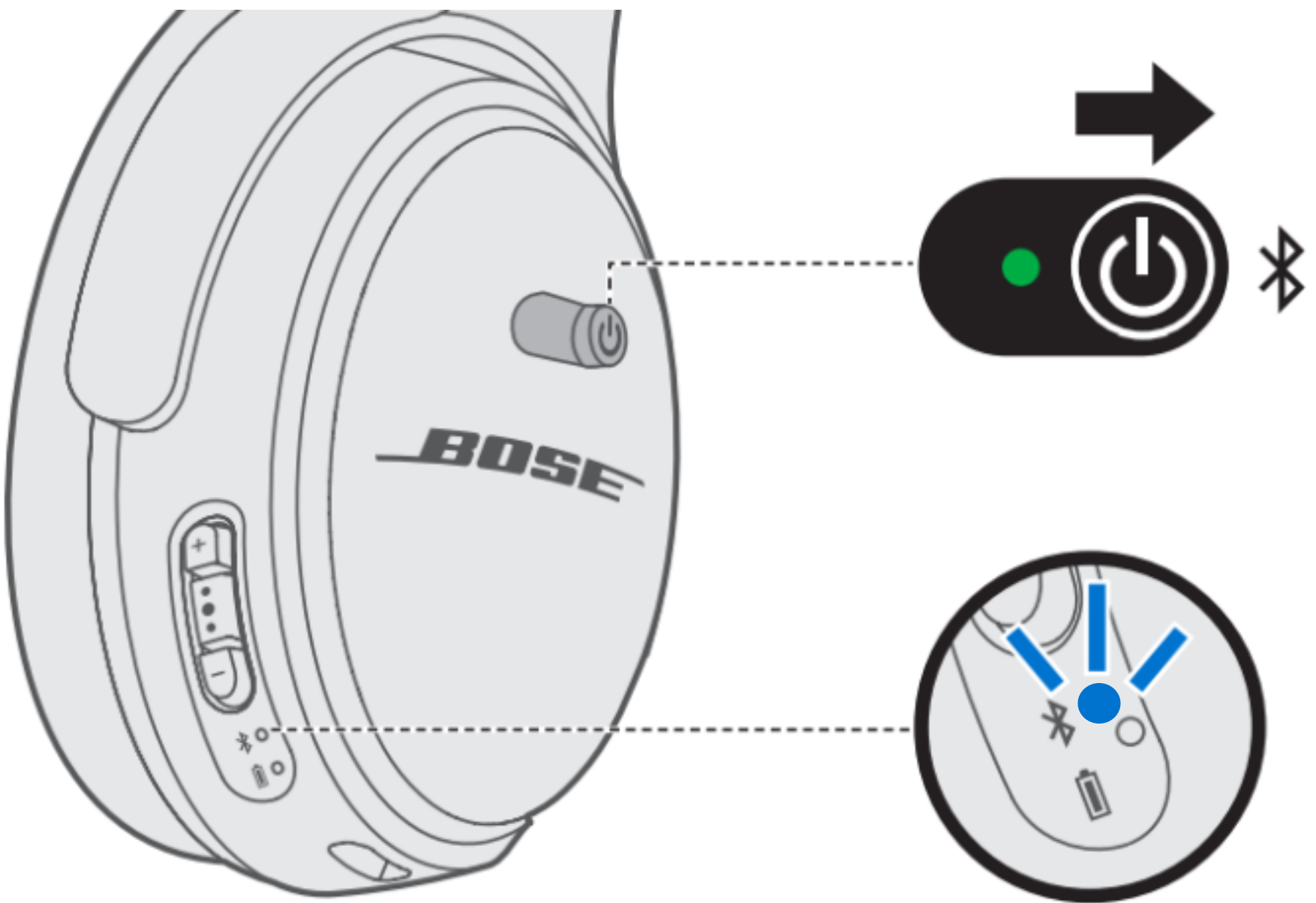Noise control

Continue

Not sure how

Bose Headphones Pairing Guide

1. Turn the headphones on.
2. Slide & hold the power switch to the ✷ position for 5 seconds until the front LED flashes **blue**.
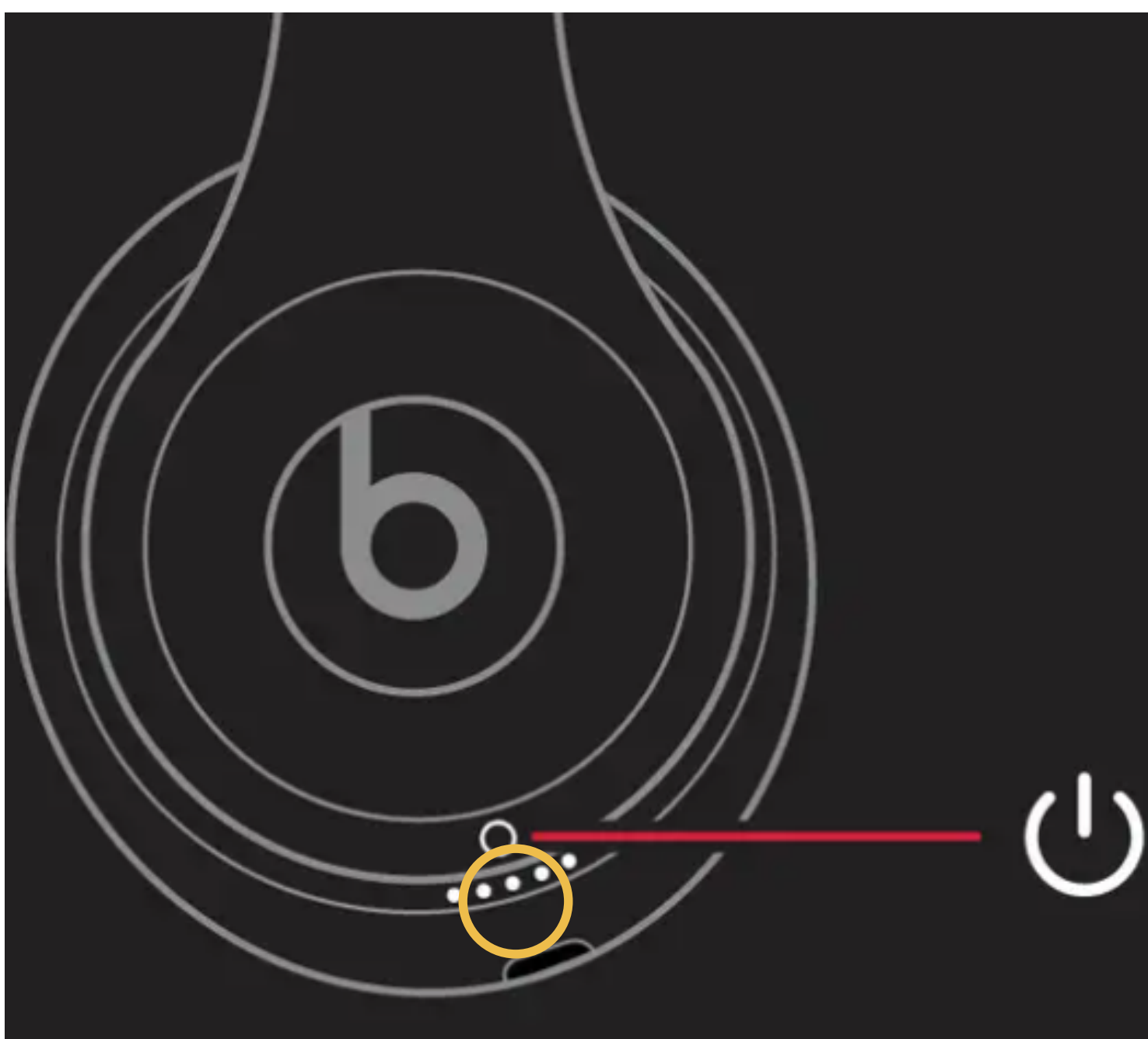

Continue

Not sure how

Beats Headphones Pairing Guide

1. Turn the headphones on.
2. Press & hold the power (or "mode") button until the LED indicator flashes **white**.

Continue

Not sure how
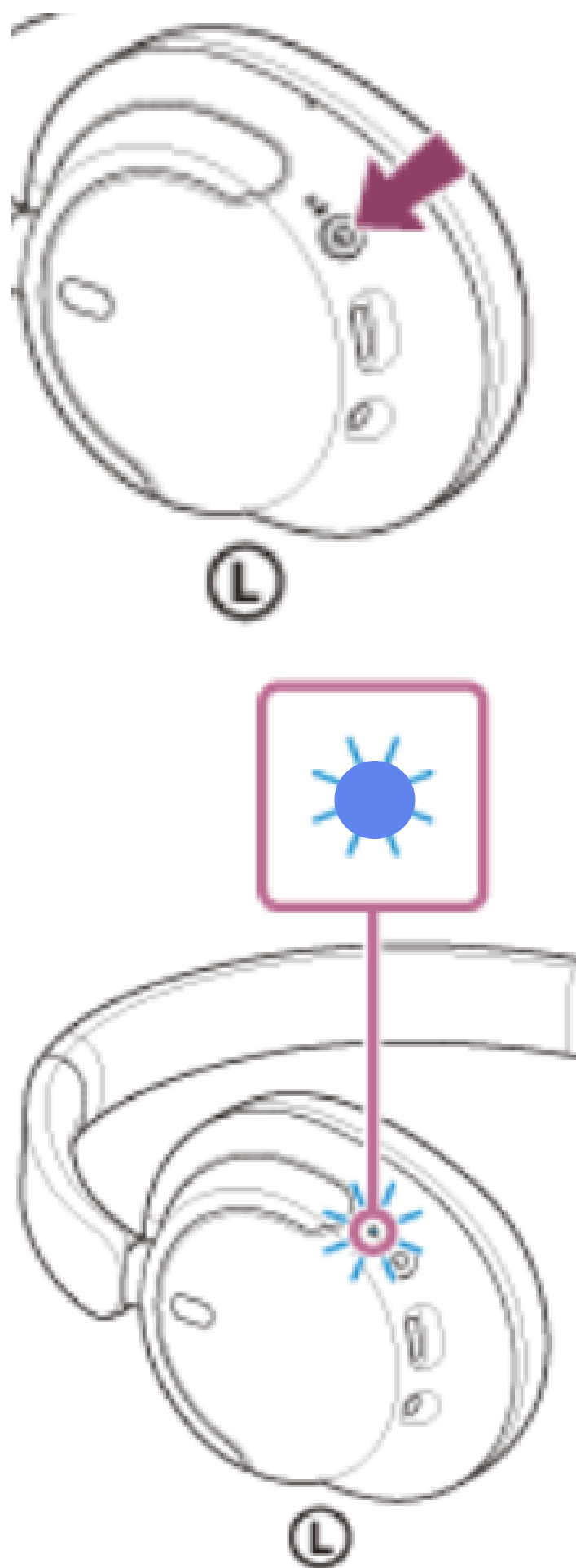
Sony Headphones Pairing Guide

While your headphones are off, press & hold the power button for 7 seconds until the indicator light flashes **blue** (or **red & blue**) rapidly. You'll hear "**Bluetooth pairing**."
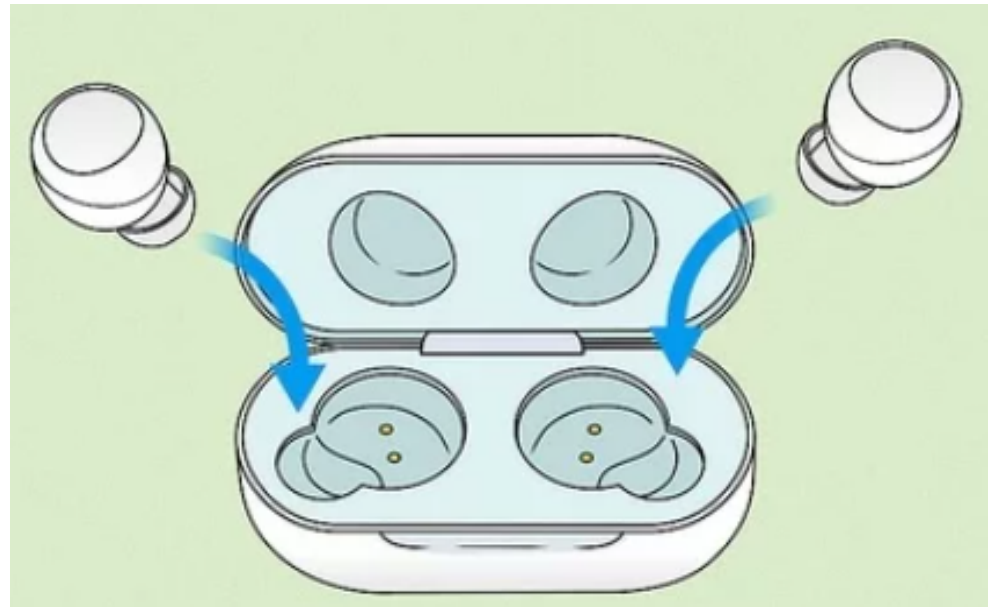
Continue

Not sure how

Galaxy Buds Pairing Guide

1. Put the earbuds in the case.

2. Close the lid and wait for 5-6 seconds.

3. Take the earbuds out again. They will automatically enter pairing mode.

Continue

Not sure how

JBL Headphones Pairing Guide

1. Turn the headphones on.

2. Press & hold the Bluetooth (or power) button until the LED flashes **blue & red** alternately (Tune 770NC flashes blue only).

Continue

Not sure how

Search for headphones pairing mode

Settings vary by model.
Please check your headphone's user manual or search on Google.

Google

🔍 [BRAND + MODEL] Pairing Mode ✕ | 🎤 📷

[Visit Google](#)

Continue

⚠ Warning

↗ You're about to leave this setup guide and visit an external link.

⬅ **BACK** To come back here again, please **use your browser's "back" button** or re-scan the QR code on your device.

Proceed ↗

Wait for connection

1️⃣ Wait for **5-10** seconds.
2️⃣ Once connected, the Relay's LED will turn solid blue 🔵.

Connected

Troubleshoot

Troubleshooting

Press & hold both the **-** & **+** buttons for about **7 seconds** or until the LED flashes **pink** 🟣. The Relay will then automatically re-enter pairing mode.

Got it

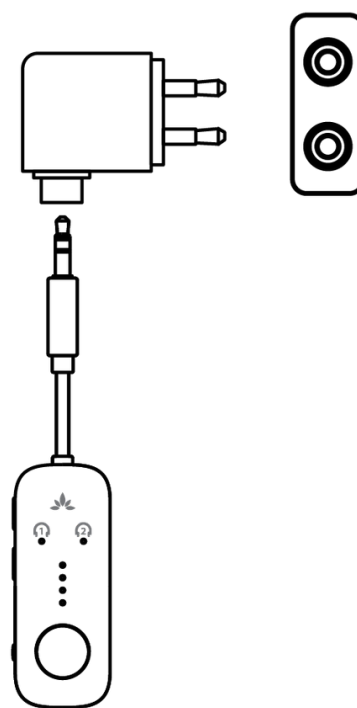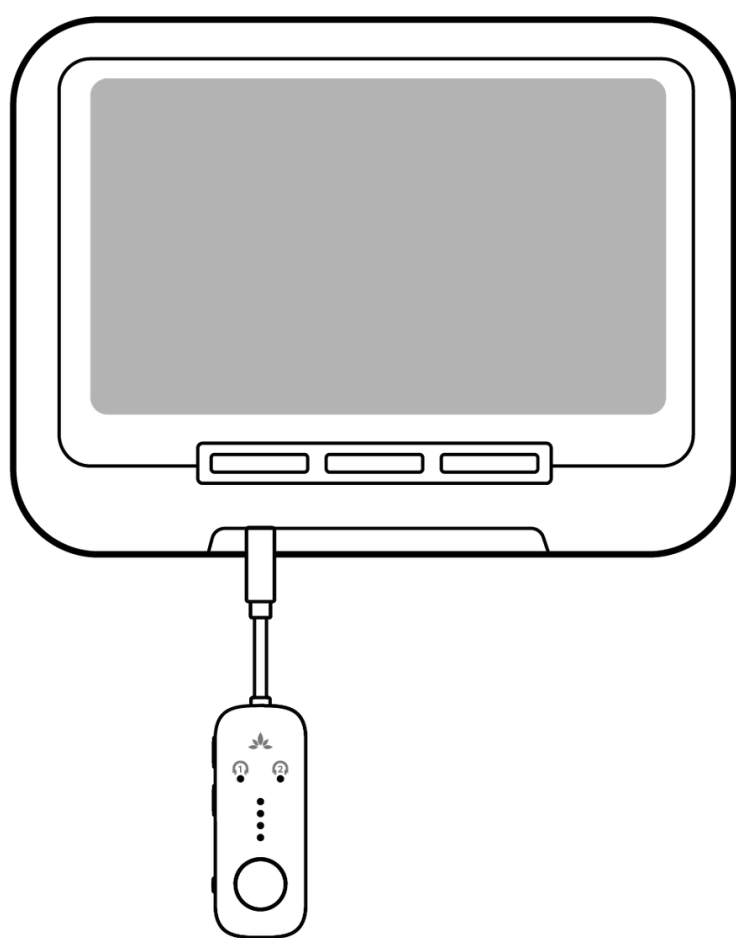Contact us

Plug the Relay in

Plug into an in-flight entertainment system or any 3.5mm AUX source (adapter may be needed).

Plug Transmitter In

Continue

Test for sound

Turn your audio source on and check for sound through your headphones.

If there's no sound, try adjusting the volume on either the Relay or the audio source.

Continue

Audio lag?

If you notice a lag in sound

For minimal delay, use headphones supporting aptX Adaptive or Low Latency.

Using non-aptX devices like AirPods may result in up to 200ms delay.

Check compatible devices on the aptX product list ↗

Got it

Contact us

Want to add a second pair of headphones?

You can connect & simultaneously listen through 2 pairs of headphones if desired.

Add another pair

No thanks

Put the Relay in pairing mode again

Ensure Headphone 1 is connected (do **NOT** put earbuds back in their case).

Press & hold the MFB for 5 seconds or until the 🎧 LED starts flashing **red** & **blue** 🔴 🔵.

Continue

Select your second device

AirPods (Pro)

AirPods Max

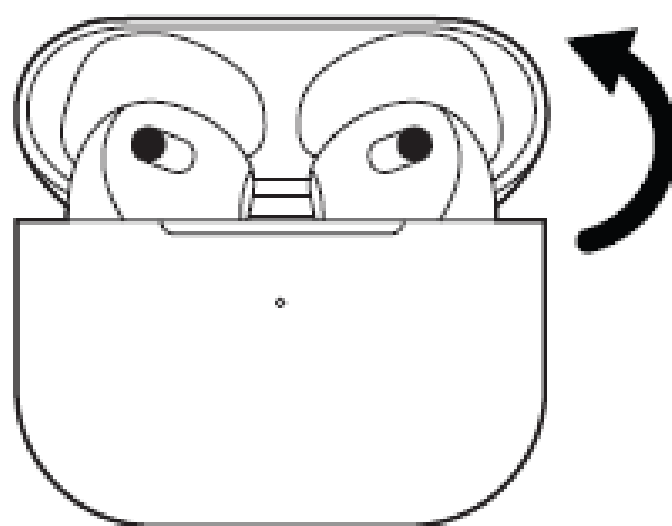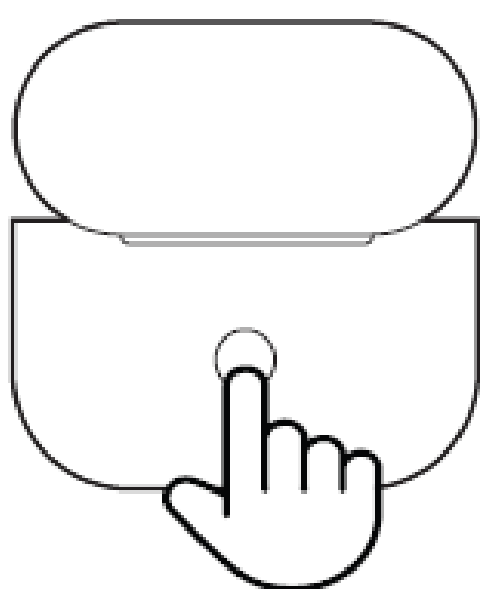Bose

Beats

Sony

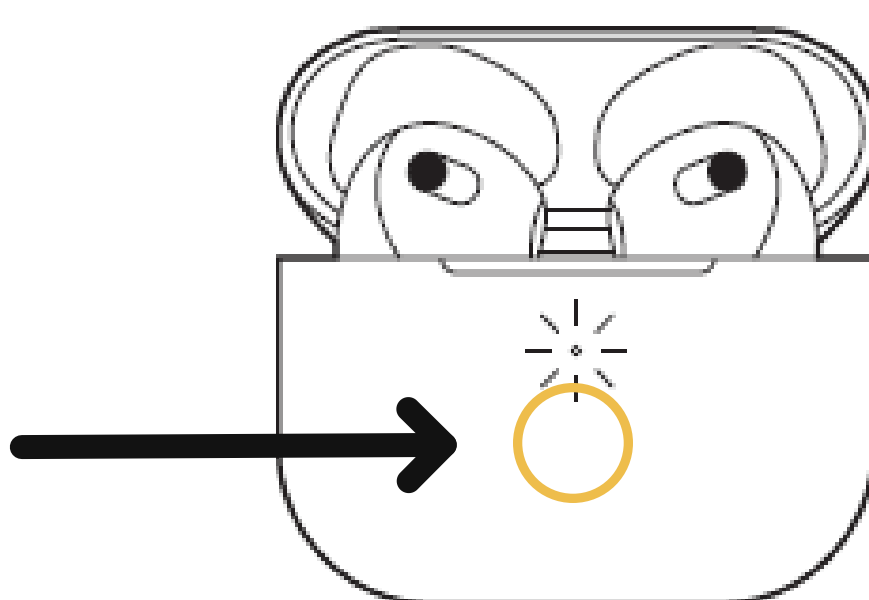Samsung

JBL

Other

AirPods Pairing Guide

1. Open the lid (AirPods in the case).

2. Press & hold the button on the back of the case until the front LED flashes **white**.

3 sec

Continue

Not sure how

AirPods Max Pairing Guide

Press &hold the noise control button (on the right ear cup) until the LED on the bottom flashes **white**.

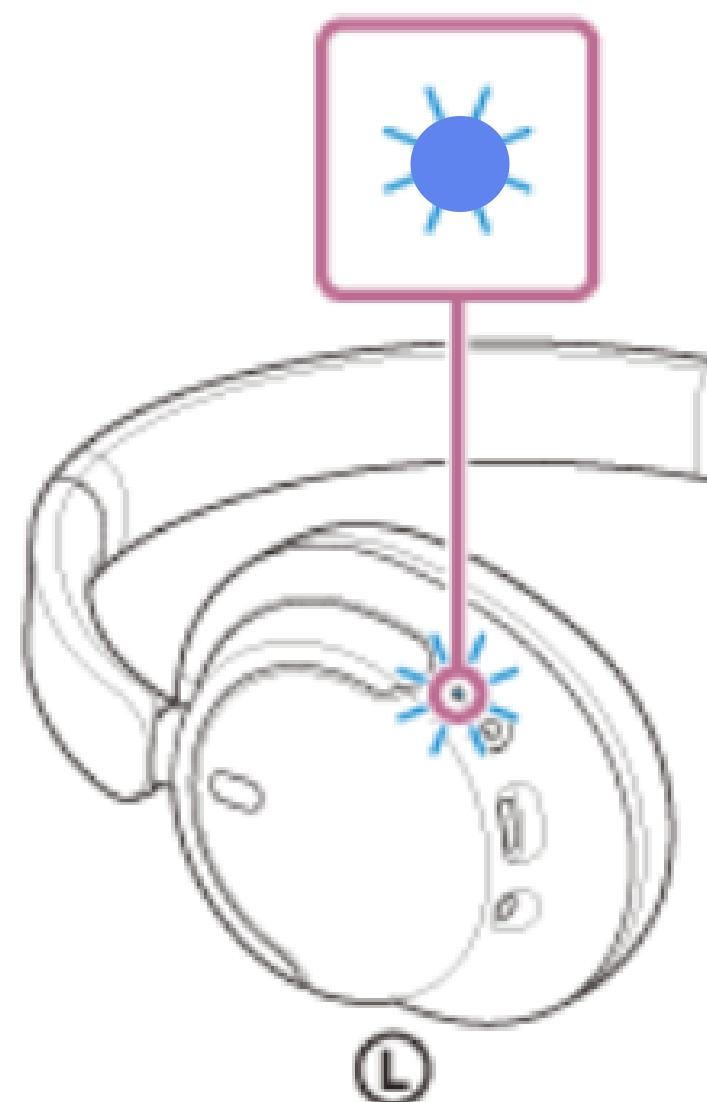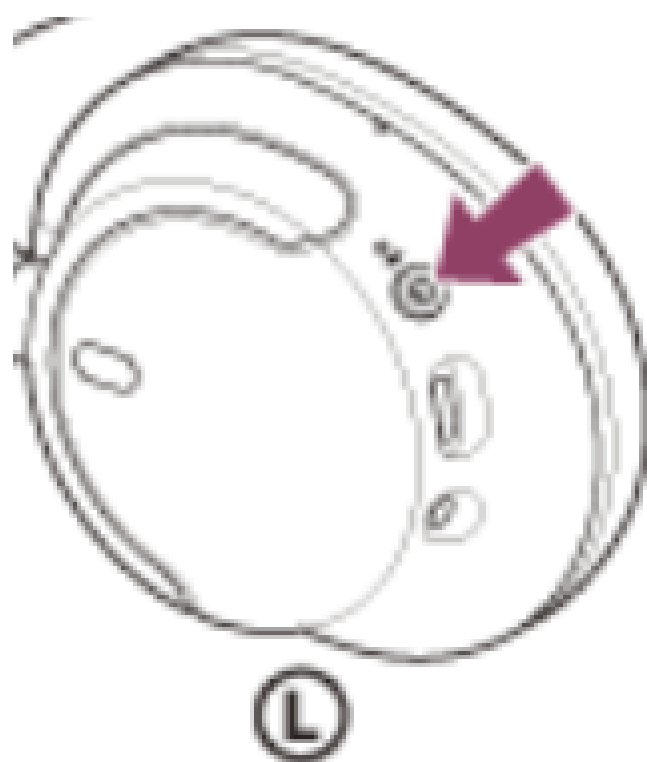Digital Crown

Noise control

Continue

Not sure how

Sony Headphones Pairing Guide

While your headphones are off, press & hold the power button for 7 seconds until the indicator light flashes **blue** (or **red & blue**) rapidly. You'll hear "**Bluetooth pairing**."

Continue

Not sure how

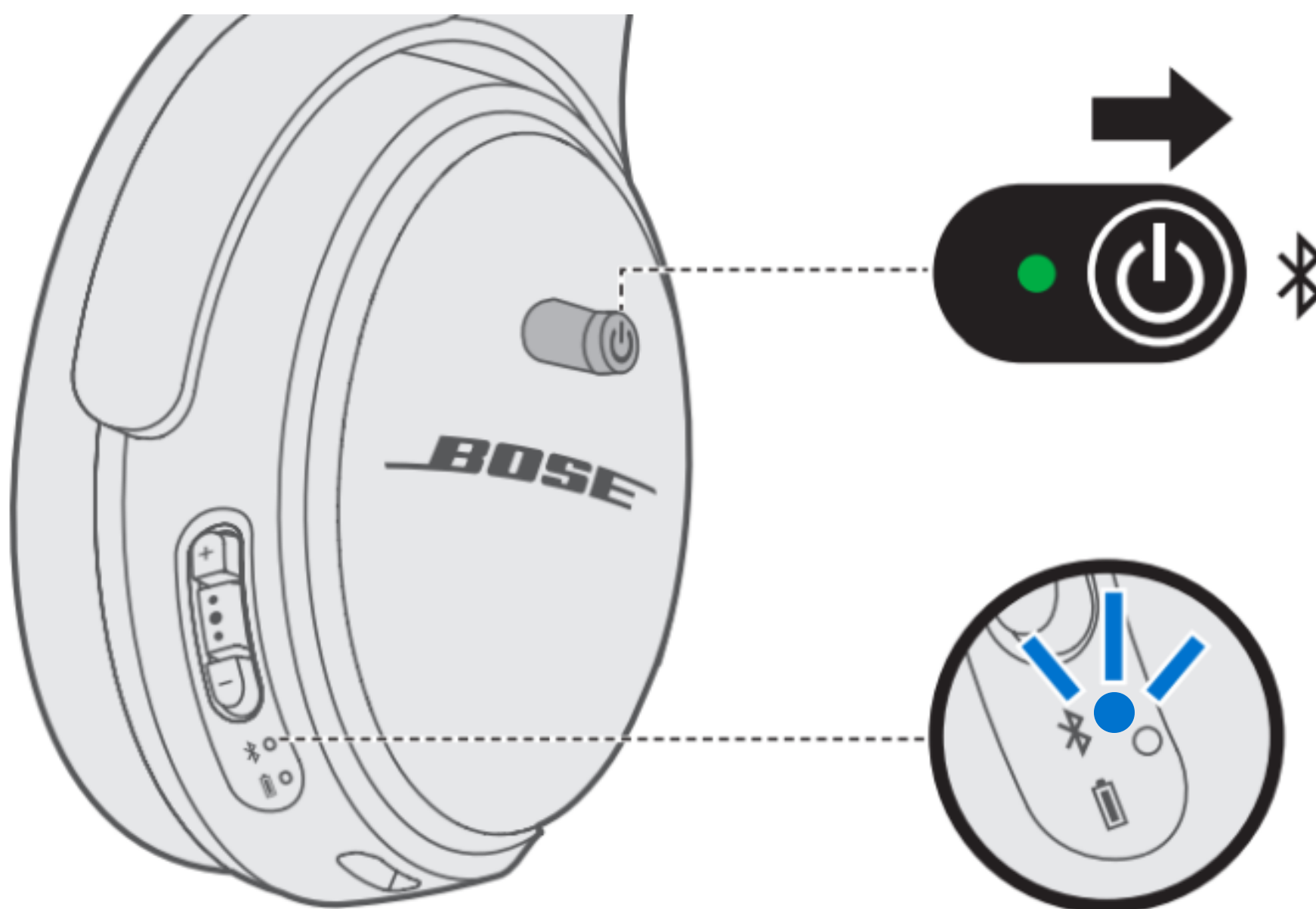# Bose Headphones Pairing Guide

1. Turn the headphones on.
2. Slide & hold the power switch to the ✱ position for 5 seconds until the front LED flashes **blue**.
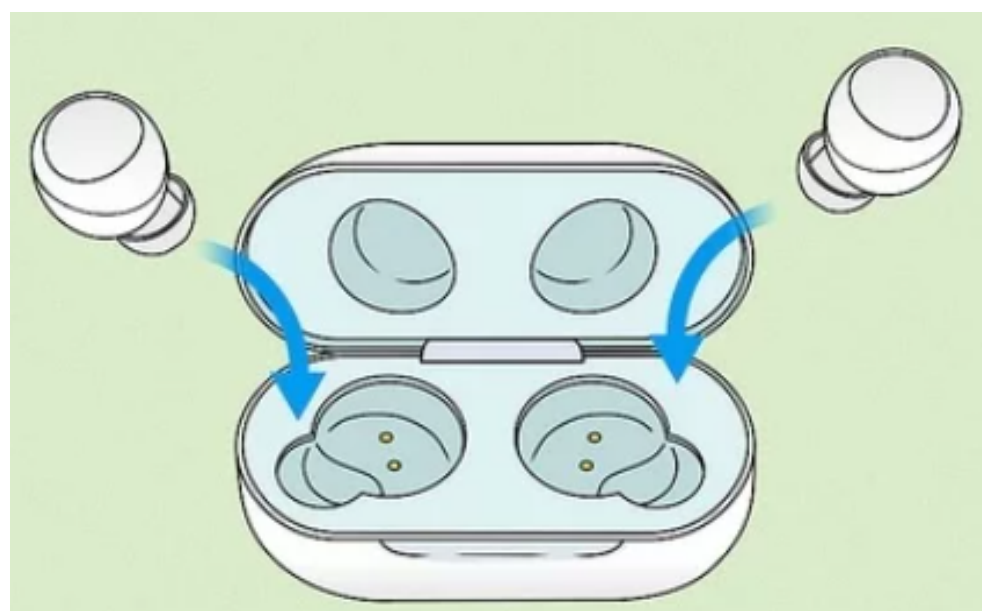

Continue

Not sure how

Galaxy Buds Pairing Guide

1. Put the earbuds in the case.

2. Close the lid and wait for 5-6 seconds.

3. Take the earbuds out again. They will automatically enter pairing mode.

Continue

Not sure how

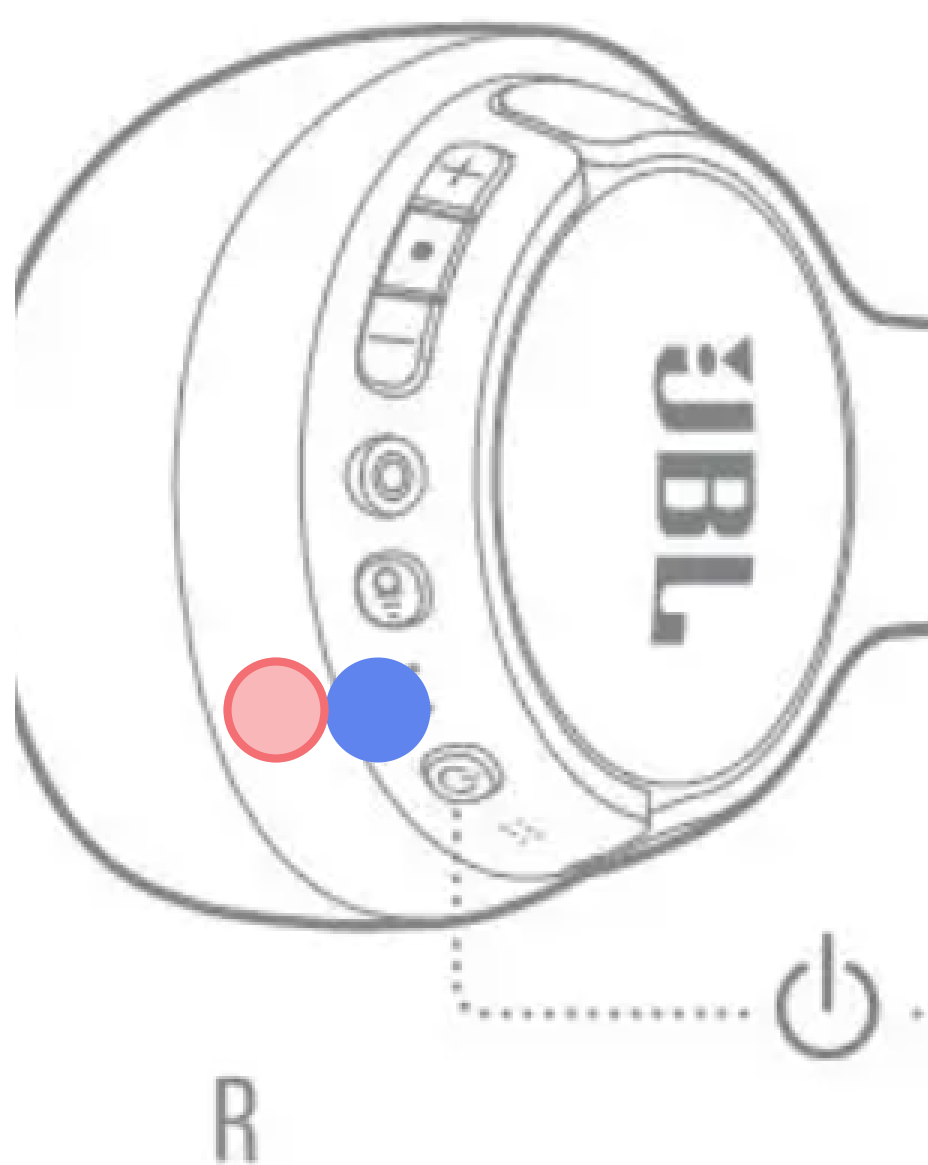# JBL Headphones Pairing Guide

1. Turn the headphones on.

2. Press & hold the Bluetooth (or power) button until the LED flashes **blue & red** alternately (Tune 770NC flashes blue only).

Continue

Not sure how

Beats Headphones Pairing Guide

1. Turn the headphones on.
2. Press & hold the power (or "mode") button until the LED indicator flashes **white**.

Continue

Not sure how

Search for headphones pairing mode

Settings vary by model.
Please check your headphone's user manual or search on Google.

Google

[BRAND + MODEL] Pairing Mode ✕

Visit Google ↗

Continue

Wait for connection

1 Wait for **5–10** seconds.
2 Once connected, both of the Relay's LEDs will turn solid blue 🔵.

Continue

Test for sound

You should be able to hear audio through both pairs of headphones.

If there is **no sound**, turn **off** the Relay and both pairs of headphones, then turn them back on.

Continue

Troubleshoot

Troubleshooting

If both pairs are connected but one has no sound, **turn off** the silent pair and turn them **back on**.

For **AirPods**, place the silent pair back in the charging case, wait for 3 seconds, then take them out again.

If the issue persists, turn off the transmitter and both pairs of headphones.Then, turn them back on to re-establish the connection.
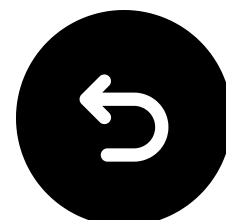
Got it

Need help

If you notice a lag in sound

It may be because your headphones do NOT support **low-latency** technology.

For the best latency performance, use headphones that support **aptX Adaptive** or **aptX Low Latency**.

If you're using a non-aptX device, such as AirPods, you may experience a slight audio delay.

Got it

Contact us

Reach out to us for help!

You can email us directly at **support@avantree.com**, or click the button below to redirect to our support page.

We'll get back to you within 1 business day!

Get support ↗

Share your thoughts with us ↗

You're done!

We hope you enjoy your experience with the Relay!

If you ever need anything, please don't hesitate to reach out to us at support@avantree.com

Add FREE 24-month coverage ↗

Advanced Setup & FAQs ↗

Share your thoughts with us ↗