

Quartet 2



Interactive Setup Guide

Version 1.3

[Advanced Setup & FAQs](#)

Buttons & Indicators

Initial Setup



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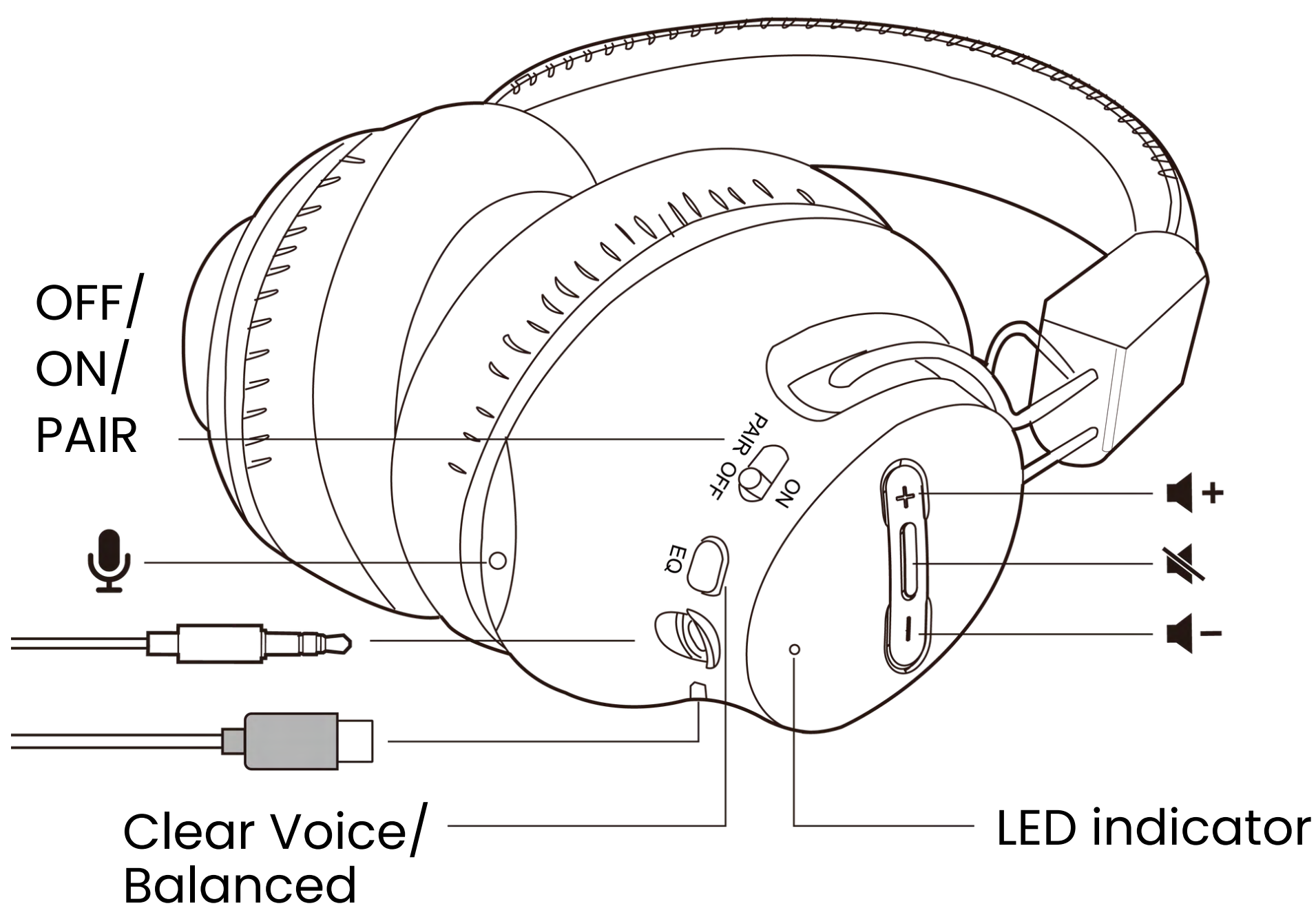
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Buttons & Indicators

Headphones:

Quartet 2 headphones deliver crystal-clear TV sound for an immersive, effortless listening experience.



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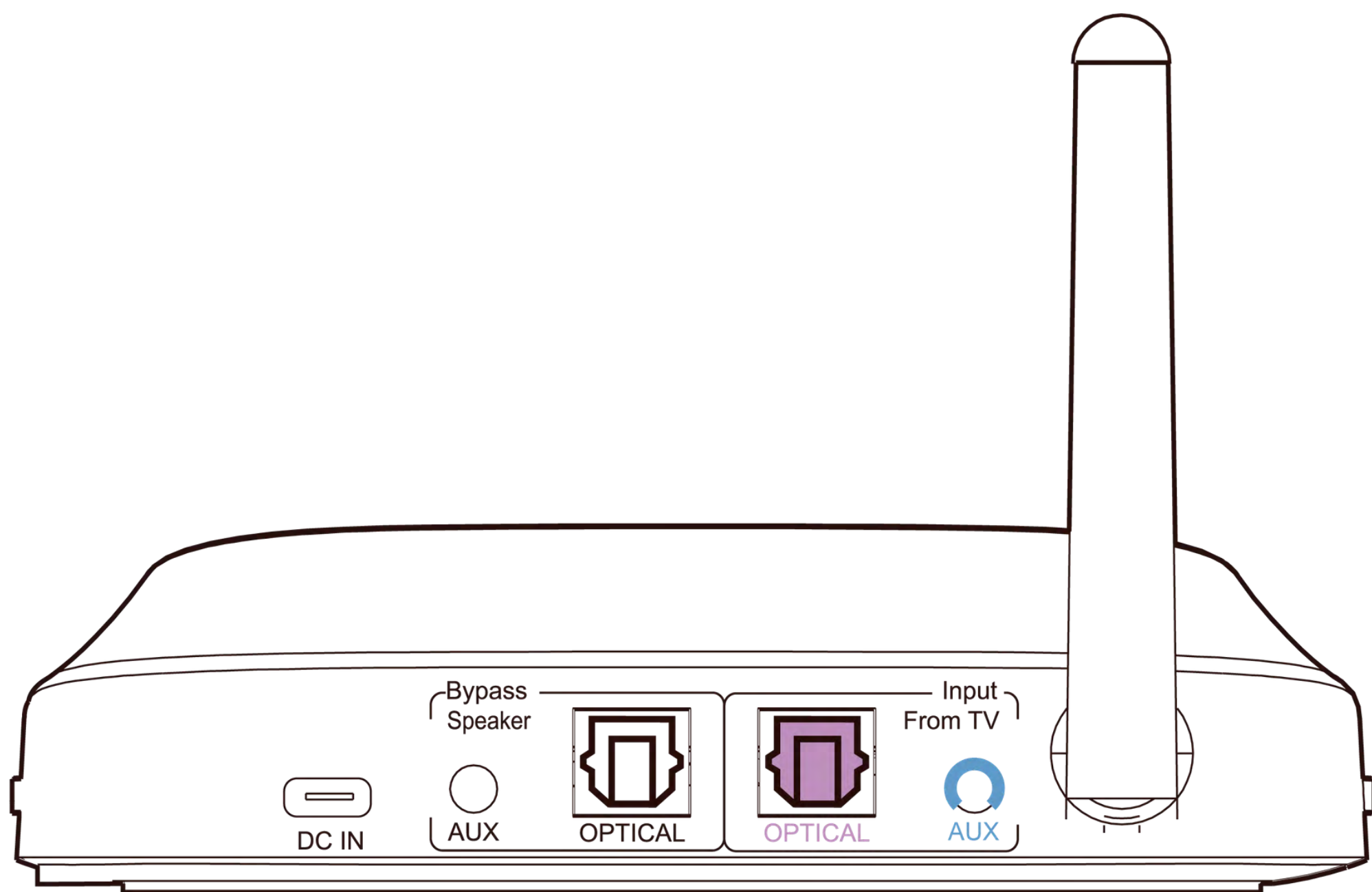
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Buttons & Indicators

Transmitter:

The Avantree Flex Base transmitter streams TV audio to its headphones without lip-sync delays.



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What's in the box?



✓ 4*Headphone
s



✓ Transmitter



✓ 4-in-1
Charging Cable



✓ Power
Cable for
Transmitter



✓ Optical
Audio Cable



✓ AUX
3.5mm Audio
Cable

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Buttons & Indicators

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Connect via optical

1 Plug one end of the cable into TV's "**Optical Digital Audio Out**" port.

2 Plug the other end into transmitter's "**Optical**" port.



Connected

I don't have optical

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Plug in the transmitter

⚡ Prepare a USB power adapter, plug the **USB-C cable** into a power source near the TV.



*No spare USB power adapter? [Contact us](#) for assistance.

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Switch input to "OPT/AUX"

❶ **Slide** power switch to "**ON**."

❷ **Slide** Audio Input Switch to
"**OPT/AUX**".

❸ Check LEDs

OPT, ●))))), Normal will light up.



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Select the correct audio settings

Using your TV remote, go to:

➔ **Settings** → **Sound** → **Sound Output**.

✓ Select **Optical**.



Not sure how?

Visit our [TV Sound Settings Guide](#)

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Ensure "PCM" is selected

✓ Change "Audio Format" to **PCM**.



Select the digital audio output format. When Pass-through is selected, the input audio will be sent to the receiver without any processing. This option is only supported when the source is HDMI and the receiver is connected via HDMI-eARC.

Not sure how?

Visit our [TV Sound Settings Guide](#)

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Connect the headphones

1 Power ON Slide power switch to "ON." Wait for **3-5** seconds.

2 Once connected, the LED will turn solid blue .



Connected


Troubleshoot

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Test for sound

 Play a TV show or movie and check for sound through the headphones.

✓ Tip: To stop sound from your TV speakers, go to **Settings** → **Audio** and select "**TV Speakers Off.**"

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Troubleshoot


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If there's no sound...

 Check the cable connections and make sure they are fully plugged in.

 Make sure the TV's audio output is set to the correct source (optical, AUX, or RCA).

 Try changing the TV's audio format to PCM (for optical connections).

 Restart the TV, transmitter, and headphones.

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Need help

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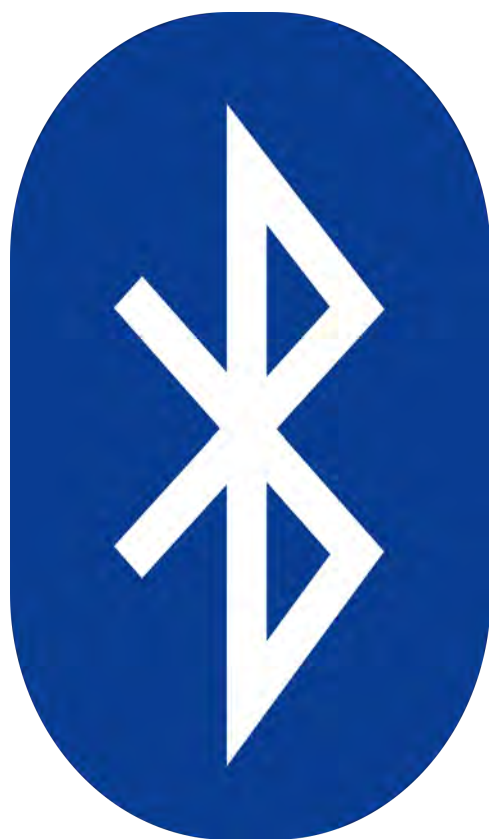
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Enable BT on your device

1 The **Phone mode** is designed to connect with Bluetooth-enabled audio source devices, not output devices.

2 Turn on Bluetooth on your device.



Not sure how?

Contact the device manufacturer or visit our [TV Bluetooth Settings Guide](#)

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Plug in the transmitter

⚡ Prepare a USB power adapter, plug the **USB-C cable** into a power source near the TV.



*No spare USB power adapter? [Contact us](#) for assistance.

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Switch input to "Phone"

1 Slide power switch to "**ON**."

2 **Slide** Audio Input Switch to "**Phone**".

3 The "Phone" indicator will start flashing, ready to pair with your audio source device.



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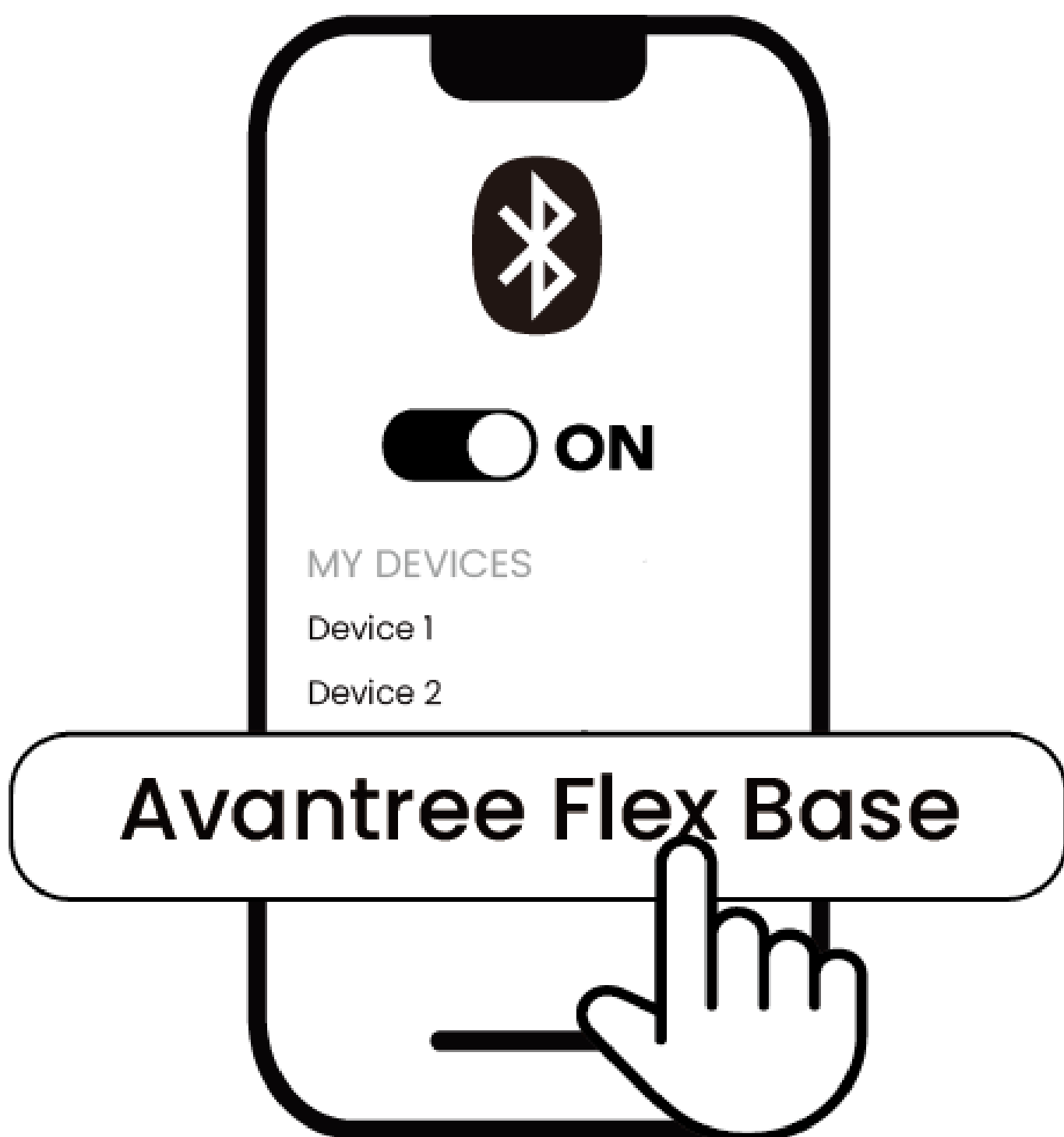
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Select "Avantree Flex Base"

🔍 Select the transmitter from your device's Bluetooth list.

🕒 Wait for "**Connected**" message.



Connected

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Connect the headphones

❶ Power ON

Slide power switch to "ON." Wait for **3-5** seconds.

❷ Once connected, the LEDs will turn solid.



Connected

Troubleshoot

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Connect via AUX

1 Plug one end of the AUX cable into the TV's  **headphone jack**.

2 Plug the other end into the transmitter's "**AUX**" port.



Connected

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Plug in the transmitter

⚡ Prepare a USB power adapter, plug the **USB-C cable** into a power source near the TV.



*No spare USB power adapter? [Contact us](#) for assistance.


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Switch input to "OPT/AUX"

- 1** Slide power switch to **"ON."**
- 2** Slide Audio Input Switch to **"OPT/AUX"**.
- 3** Check LEDs: AUX, , Normal will light up.



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Start
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Select the correct audio settings

 Using your TV remote, go to:

➡ **Settings** → **Sound** → **Sound Output**.

✓ Select **Headphones**.



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Start
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Connect the headphones

❶ Power ON

Slide power switch to "ON." Wait for **3-5** seconds.

❷ Once connected, the LED will turn solid blue 🟡.



Connected

Troubleshoot

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Connect via RCA

⚠ Note

- RCA adapter is **NOT** included.
- Use RCA ports labeled "**Audio Out.**"
- Contact us for a free RCA to AUX adapter if needed.



Note: [Contact us](#) for a free RCA to AUX adapter if needed.

Connected

Contact us

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Minimize interference

- Interference may occur due to nearby devices operating on the 2.4GHz frequency, such as Wi-Fi routers, access points, or even a working microwave oven.
- To minimize disruptions, please ensure these devices are positioned as far away as possible from the headphones and transmitter.



2.4GHz

Connected



Troubleshoot

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Transmitter enter pairing

Press & hold the  button for **3** seconds until the Add Devices  LED flashes



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Pair your headphones

⚙️ Hold the OFF/ON/PAIR button in the PAIR position for 5 seconds until the LED flashes 🌀 (pairing mode).

✓ Place them close, headphones & transmitter will connect (solid LEDs).



Connected

Need help

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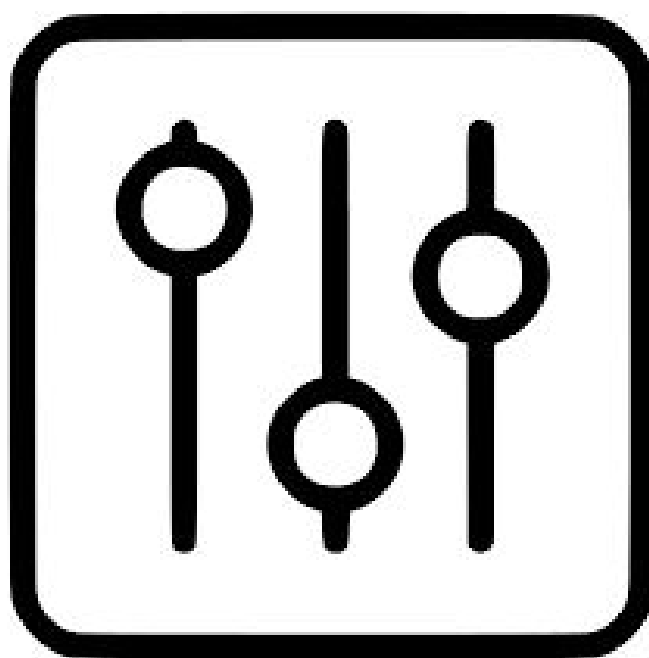


Switch audio modes

Two Methods

Headphones: Press the **EQ button** to switch between **Clear Voice** (enhances speech) & **Balanced** Mode.

Transmitter: Press "+" and "-" **simultaneously** to switch between **Normal, Voice Clear, and Bass** EQ modes. (Not loud enough? Press "+" or "-" to adjust the volume within the selected mode.)



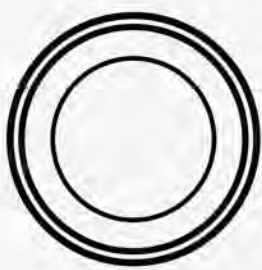
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Other connection options



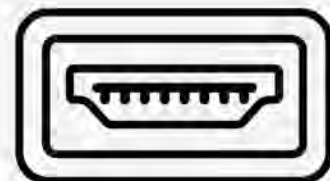
AUX



BLUETOOTH



RCA



HDMI ARC

Not listed

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If your TV only has an HDMI ARC port...

You'll need to either purchase the HAX05 to connect your Quartet 2, or exchange it for the HDMI ARC-supporting Opera Plus.



Opera Plus



HAX05



Otherwise, you'll need to connect your Quartet 2 another way.

[Connect another way](#)



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Reach out to us for help!

You can email us directly at **support@avantree.com**, or click the button below to redirect to our support page.

We'll get back to you within 1 business day!

[Get support](#)





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You're done!

We hope you enjoy your experience with the Quartet 2!

If you ever need anything, please don't hesitate to reach out to us at support@avantree.com

[Add FREE 24-month coverage!](#)

