### HT41899 Plus



### Interactive Setup Guide Version 1.3

#### Advanced Setup & FAQs

#### **Buttons & Indicators**

### **Initial Setup**

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## **Buttons & Indicators**

### **Headphones:**

The headphones deliver crystal-clear TV sound for an immersive, effortless listening experience.







## **Buttons & Indicators**

### **Transmitter:**

The transmitter streams TV audio to its headphones without lip-sync delays.



#### Continue to setup



## Important Notice

If you're not satisfied with the sound, try switching to a different mode by clicking the EQ button once.







## Important Notice

## Failure to set the TV to **PCM** may cause loud "**machine gun**" noise.

<u>~</u>	Expert Settings		
	Balance		
	Equaliser		
ଔ	HDMI-eARC Mode		Off
B	Digital Output Audio For	РСМ	۲
ß	Digital Output Audio Delay	Auto	
	Dolby Atmos Compatibility	Pass-through	

Select the digital audio output format. When Passthrough is selected, the input audio will be sent to the receiver without any processing. This option is only supported when the source is HDMI and the receiver is connected via HDMI-eARC.







## What's in the box?







✓ 2\*Headphones

✓ Transmitter

✓ Headphone Stand







## 2\*ChargingCables

✓ OpticalAudio Cable

AUX3.5mm AudioCable



#### **Buttons & Indicators**



## **Connect via optical**

 Plug one end of the cable into TV's
 "Optical Digital Audio Out" port.
 Plug the other end into transmitter's "Optical" port.





#### I don't have optical



## Plug in the transmitter

# ✓ Plug the USB-C cable into the transmitter and your TV's USB power port.





# Select the correct audio settings

**ightarrow** Using your TV remote, go to: **ightarrow Settings** ightarrow **Sound** ightarrow **Sound Output**.

✓ Select Optical.



### Not sure how? Visit our <u>TV Sound Settings Guide</u>



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## **Ensure "PCM" is selected**

✓ Change "Audio Format" to PCM.



Select the digital audio output format. When Passthrough is selected, the input audio will be sent to the receiver without any processing. This option is only supported when the source is HDMI and the receiver is connected via HDMI-eARC.



### Not sure how? Visit our <u>TV Sound Settings Guide</u>



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## **Power on both devices**

### **1** Power ON:

- Slide both power switches to "ON."
- **2** Check LEDs:
  - Transmitter: \$ & OPT Flashing
     blue.
  - Headphones: 🖨 Flashing blue.





## Hold close & wait for connection

Wait for 5-10 seconds.
 Once connected, the LEDs will turn solid blue .





#### Troubleshoot



## Test for sound

Play a TV show or movie and check for sound through the headphones.

✓ Tip: To stop sound from your TV speakers, go to Settings → Audio and select "TV Speakers Off."



#### Troubleshoot



## If there's no sound...

Q Check the cable connections and make sure they are fully plugged in.

Make sure the TV's audio output is set to the correct source (optical, AUX, or RCA).

Try changing the TV's audio format to PCM (for optical connections).

C Restart the TV, transmitter, and

#### headphones.



#### Need help



## Keep the transmitter OFF

Ensure the transmitter's power switch is in the "**OFF**" position.







# Select the correct audio settings

🛱 Using your TV remote, go to:

→ Settings → Sound → Sound Output.

✓ Select Bluetooth Speaker List.

Sound Output

Select an audio device from the list to play TV sound.

TV Speaker

Optical



#### Not sure how? Visit our <u>TV Bluetooth Settings Guide</u>



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## Headphones enter pairing

**Hold** the OFF/ON/PAIR button in the PAIR position for 5 seconds until the LED flashes (pairing mode).





## Select "Avantree AS9-P"

Q Select your headphones from the TV's Bluetooth list.

Wait for "Connected" message.



#### Connected



## Test for sound

Play a TV show or movie and check for sound through the headphones.

✓ Tip: To stop sound from your TV speakers, go to Settings → Audio and select "TV Speakers Off."



#### Troubleshoot



## If there's no sound

Q Check the cable connections and make sure they are fully plugged in.

Make sure the TV's audio output is set to the correct source (optical, AUX, or RCA).

Try changing the TV's audio format to PCM (for optical connections).

C Restart your TV and headphones.



#### Need help



## **Connect via AUX**

 Plug one end of the AUX cable into the TV's Plug headphone jack.
 Plug the other end into the transmitter's "AUX" port.



#### Connected



## Plug in the transmitter

# ✓ Plug the USB-C cable into the transmitter and your TV's USB power port.





# Select the corret audio settings

➡ Using your TV remote, go to:
➡ Settings → Sound → Sound
Output.

✓ Select Headphones.







## **Power on both devices**

### **1** Power ON:

- Slide both power switches to "ON."
- **2** Check LEDs:
  - Transmitter: \$ & AUX Flashing
     blue.
  - Headphones: 🖨 Flashing blue.





## Hold close & wait for connection

Wait for 5-10 seconds.
 Once connected, the LEDs will turn solid blue .





#### Troubleshoot



## **Connect via RCA**

### \land Note

- RCA adapter is **NOT** included.
- Use RCA ports labeled "Audio Out."
- Contact us for a free RCA to AUX adapter if needed.



### **Note**: <u>Contact us</u> for a free RCA to AUX adapter if needed.







## Troubleshooting

## If they fail to connect, check which device has stopped blinking.







## Turn Bluetooth OFF on nearby devices

Your Black headphones **1** might have connected to another device.

**C** Turn off Bluetooth on nearby devices and wait for them to reconnect to the transmitter.



#### Bluetooth is off



## If red one doesn't connect

# **O** Turn off Bluetooth on all nearby devices, including your TV, phone, computer, and speakers.

C Press the 2 button on the transmitter and wait 5–10 seconds.



#### Troubleshoot



## **Red one enter pairing**

**Hold** the OFF/ON/PAIR button in the PAIR position for 5 seconds until the LED flashes (pairing mode).





# Transmitter enter pairing

**Press and Hold** the **D** button until the **LED** flashes **(pairing mode)**.

2 Hold them close and wait for 5–10 seconds.





#### Troubleshoot



## Minimize Interference

**OTURN OFF Bluetooth on all nearby devices**, including your TV, phone, computer, and speakers.

Wi-Fi routers, access points, and microwaves use the 2.4GHz frequency and may disrupt the signal. Keep them as far **away** as possible from your headphones and transmitter.







## **Reset the transmitter**

Press & hold the "+" and "-" buttons for 7 seconds until both LEDs turn pink.

The LED close to , , will flash blue.





## **Reset the headphones**

Turn on the **Black** headphones, press & hold "+" and "-" for
 seconds until the LED turns pink.
 Headphones will auto re-enter pairing mode, flashing red & blue.





## Lock black one to the transmitter

Headphones & transmitter will connect (solid LEDs).
Press & hold the 1 and 2
buttons for 10 seconds until the LED turns pink.











## **Other connection** options







#### Not listed



## If your TV only has an HDMI ARC port...

You'll need to either purchase the HAX05 to connect your HT41899 Plus, or exchange it for the HDMI ARCsupporting model.





### Otherwise, you'll need to connect your HT41899 Plus another way.

#### Connect another way

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## Reach out to us for help!

You can email us directly at **support@avantree.com**, or click the button below to redirect to our support page.

We'll get back to you within 1 business day!

<u>Get support</u>





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## You're done!

We hope you enjoy your experience with the **HT41899 Plus**!

If you ever need anything, please don't hesitate to reach out to us at **support@avantree.com** 

Add FREE 24-month coverage!

Advanced Setup & FAQs



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